



BSC Comments on Quality Assurance Plan
February 4, 2002

QUALITY ASSURANCE PLAN COMMENTS ENTERPRISE PORTAL PROJECT						
Num	Page	Para.	Table	Fig.	Comment	Cat.
1	General Comment				The SLC is referred to throughout the document as System Life Cycle. Please change to Solution Life Cycle. Changed to Solution Life Cycle.	2
2	General Comment				The Enterprise Portal is referred to as Portals Rollout. We recommend that Enterprise Portal be used throughout the documents for consistency. Please come to agreement with FSA to avoid confusion between this and the previous Portal release. Changed to Enterprise Portal.	2
3	1	1.2			This section refers to the Project Plan. Is there a Project Plan or should this be the SAP? The description does not match the Project Work Plan. Please reference appropriate document here. Changed it to reference the Solution Acquisition Plan instead of the Project Plan.	2

Category

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|---|---|
| 1. Comment requires immediate resolution. | 5. Comment has been resolved with developer. |
| 2. Comment requires resolution to meet exit criteria. | 6. Comment discussed with developer/still open. |
| 3. Design quality or style suggestion. | 7. Recommendation for future improvement. |
| 4. Question about the document. | 8. Typo, spelling, or minor wording changes. |

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4	4	1.4.4			Steps 8, 9, and 10 refer to an escalation plan for risk mitigation. The approach states that if a risk cannot be avoided or mitigated they must be raised to Project Management. Should not the Project Manager be aware of all risks and mitigation strategies of the project so the manager can confirm that they agree with the mitigation strategy? Raising an issue to Project Management was added to step 1.	4
5	4	1.4.5			Please include the frequency of SQA reviews in this section. The frequency of SQA reviews was added to this section.	2
6	6	1.4.8			In the 5 th paragraph, the section refers to escalation to senior management for items not resolved at the project level. Please provide a position title or group that it is escalated to rather than just senior management. Add Integrated Project Team as an alternative issues can be escalated to	2
7	7	2.0			In this section, QA should review test results and not just the test plans. Nothing was changed.	3
8	8	2.0			Transition to Support appears before PRR, when according to the SLC the PRR is at the end of the Construction Phase and the TTS review is during the Deployment Phase. PRR was removed from the deployment stage.	2

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9	9	2.2			The Pre-PRR and PRR are mistakenly included under the Deployment Phase. They should be included at the end of the Construction Phase. Pre-PRR and PRR were removed from the deployment stage and added to the construction phase.	2
10	10	2.5			Under the Quality Records, we suggest including artifacts to support the audits, QA comments, and documentation of test reviews. This should be made available for government and IV&V review. Nothing was changed.	3
11	10	3.1.2			Please give the title for Accenture Policy 1162 and its relevance to this section. No title for Accenture Policy 1162 added relevance.	2
12	11	3.1.3			The Peer Reviews should set some ground rules as to the minimum number of participants for a peer review and ensure that the participants have reviewed the deliverable prior to continuing the meeting. Added ground rules for minimum number of reviews and participants must review deliverable prior to the meeting.	3
13	Editorial				1. There are several instances of font changes throughout the document. 2. Page 2 table has missing word in second column, 3 rd row, (completion “of” requirements). Of was added on page 2. Made entire document book antigua.	8

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